



Parkside Primary Academy

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Head Teacher: Ms R Ward

Executive Principal: Mrs J Everett

1 December 2017

Dear Parent/Carer

RE: ON-LINE PAYMENTS

Finding the right change or writing a cheque for the school trip or other items for school can be tiresome and time consuming. You or your child has to take the payment/s to school and the school office has to count and record it. At school, we have decided to use *Schoolcomms* to offer you an online payment method which puts you in control. You can access it at any time, track how much you have paid, what is outstanding and make payments directly to us using your debit or credit card.

Getting started

You will need to register for a School Gateway account from www.schoolgateway.com. You will need to enter your email address and mobile number we have on record for you. Please fill out the slip at the bottom to ensure we have the most up-to-date parent contact details. When you have entered your email address and mobile number, select the Send PIN button, a PIN number will be sent to your mobile phone. You can then use this PIN number to log into the School Gateway and view/make payments.

Payment requests

When there is money owing to school by you, we can set up payment requests and you will be notified by text or email (as well as a letter) that there is a payment request available. Simply log in using your email address and your PIN number, select the payment request(s) you wish to fulfil and follow the Wizard through to pay.

Convenient

You can give your consent for trips online, saving you the need to fill out permission slips and write notes into school about trips. When a trip is due you will be sent a text or an email (as well as a letter) to let you know that you need to log in to the school gateway and give your consent, it's as easy as that.

You can see a record of the payments that you've made and receipts are sent to your registered email address for all transactions you make. If you have more than one child at this school or another school that also use the *Schoolcomms* payment module you can merge the accounts so one log in gives you access to all your children's payment requests and history.

The new system removes the need to send money into school with your child, removing the chance of money going astray, making it convenient for you to pay when it suits you, from anywhere at any time of day or night.

Secure

Your card details are not visible or stored in the *Schoolcomms* or school system. All card information is processed by Barclaycard. You log in using the email address registered with the school and with your PIN number.

If you have any questions about this, please contact us at the school. The designated person looking after your queries in school is Mrs Caswell in Reception.

Kind Regards,
Ms Ward
Headteacher

Child's name and registration group: _____ Parent's name: _____

Parent's email address: _____ Parent's mobile number: _____

Parent's signature for giving consent online for trips etc: _____ Date: _____

